

Aaron Davis

Companion & Technical Support Aide
Dunwoody, GA |

Professional Summary

Patient and tech-savvy support aide with 6 months of experience specializing in senior technology assistance and reliable grocery/errand services. Focuses on reducing digital isolation and logistical burdens by providing clear, step-by-step tech tutoring and thorough, detail-oriented shopping support. Aims to promote independence, connection, and ease in daily living.

Core Competencies

- Senior-Focused Technology Setup & Tutoring
 - Grocery Shopping & Errand Services
 - Device Troubleshooting & Basic Maintenance
 - Communication Platform Assistance (Video calls, email, messaging)
 - Light Home Organization & Setup
 - Patient, Clear Instruction & Written Guides
 - Safe Driving & Transportation
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Certifications & Training

- CPR & First Aid Certified – American Red Cross
- Digital Literacy Tutor Training – Senior Planet from AARP
- Defensive Driving Certified
- Food Safety Basics

Professional Experience

Tech & Errand Aide – Silver Tech Companions

Dunwoody / Sandy Springs, GA | 2023 – Present

- Provides weekly scheduled visits to 5 clients, combining technology support with errand services.
- Sets up and tutors clients on using smartphones, tablets, smart TVs, and video call platforms (FaceTime, Zoom, Facebook Messenger).
- Creates simple, personalized instruction sheets with large print and screenshots for clients to reference.
- Manages full grocery shopping from list creation to putting items away, adhering strictly to preferences and dietary lists.
- Often troubleshoots issues remotely between visits via phone guidance.

Technology Support Specialties

- Video Communication: Setting up and teaching use of FaceTime, Zoom, Skype.
- Entertainment: Connecting and streaming services (Netflix, Hulu, Amazon Prime), basic smart TV operation.
- Health & Safety: Setting up medical alert systems, telehealth app assistance, pill reminder apps.
- Basics: Email setup, photo management, online shopping basics, scam awareness.

Grocery Shopping Service

- List Collaboration: Works with the client (and family if needed) to create a detailed list, noting brands and preferences.
- Shopping: Selects fresh produce, checks expiration dates, and compares prices.

- Delivery & Organization: Delivers groceries, unpacks, and organizes items in the pantry and fridge as preferred.
 - Special Diets: Experienced in shopping for diabetic, low-sodium, and cardiac-friendly foods.
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Transportation

- Insured personal vehicle suitable for grocery runs and client transportation for local errands.
 - Clean driving record.
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Education

Some College – Information Technology Courses

Georgia State University – Perimeter College

Attended: 2022-2023

High School Diploma

Dunwoody High School

Graduated: 2022

Availability

- Schedule: Flexible, Monday through Friday daytime hours. Some weekend availability.
- Service Type: Ideal for recurring weekly or bi-weekly visits combining tech support and errands.
- Service Area: North Central Metro (Dunwoody, Sandy Springs, Brookhaven).