

Isaiah Brown

Home Health Aide | Tech-Savvy Companion & Errand Specialist
Atlanta, GA |

Professional Summary

Energetic and personable Home Health Aide with 2 years of experience specializing in modern companionship, errand coordination, and technology assistance for seniors. Tech-savvy caregiver focused on reducing isolation and promoting independence by facilitating digital connections and streamlining daily tasks. Known for patience, clear instruction, and a positive, engaging presence.

Core Competencies

- **Companionship & Social Engagement:** Conversation, games, reading, shared hobbies.
 - **Technology Setup & Tutoring:** Smartphones, tablets, video calls, streaming services, telehealth apps.
 - **Errand & Shopping Services:** Grocery shopping, prescription pickups, post office, light retail.
 - **Home Organization & Light Assistance:** Mail sorting, appointment scheduling, decluttering.
 - **Digital Safety Basics:** Simple privacy settings, scam awareness, password management.
 - **Communication Facilitation:** Helping clients use email, text, and social media to connect with family.
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Certifications & Training

- Home Health Aide (HHA) Certification – State of Georgia, Active
 - CPR & First Aid Certified – American Red Cross
 - Digital Literacy for Senior Caregivers – Senior Tech Workshop Series
 - Safe Driving Record & Insured Vehicle
 - HIPAA & Privacy Awareness for Telehealth Support
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Professional Experience

Companion & Errand Specialist – Silver Connections Care

Brookhaven, GA | 2022 – Present

- Provide weekly companionship and support for 6 clients, focusing on social engagement and task assistance.
- Set up and tutor clients on using iPads, Amazon Echo Shows, and smartphones for video calls with family.
- Manage weekly grocery shopping and prescription pickups, adhering to specific dietary lists and budgets.
- Assist clients with light home organization, including photo digitization and managing household paperwork.

Community Liaison & Driver – Meals on Wheels Atlanta

Atlanta, GA | 2021 – 2022

- Delivered meals and performed wellness checks for 12+ homebound seniors weekly.
 - Provided crucial social interaction during deliveries, often the client's only daily visit.
 - Notified supervisors of any health or safety concerns observed in clients' homes.
 - Assisted several clients with basic technology, such as programming cordless phones.
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Technology Assistance Specialties

- Video Communication: Facetime, Facebook Messenger Rooms, Zoom
 - Entertainment Setup: Netflix, Hulu, Amazon Prime, SiriusXM
 - Health & Wellness: Walgreens app for prescription refills, patient portal setup for doctors
 - Basic Troubleshooting: Wi-Fi connectivity, device charging, volume/display settings
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Service Approach

- Assessment First: Evaluates client's comfort level and learning style with technology.
 - Simple, Repetitive Instruction: Creates easy-to-follow, written step guides for clients.
 - Patience-Focused: Never rushes; understands that learning new technology can be intimidating.
 - Security-Conscious: Provides guidance on recognizing common phone/email scams.
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Education

Home Health Aide Certification Program
Atlanta Technical College – Atlanta, GA
Completed: 2021

Relevant Coursework

- “Bridging the Digital Divide for Seniors” – Local Library Workshop (2023)
 - “Supporting Mental Wellness Through Social Connection” – Online Caregiver Course (2022)
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Availability

- Schedule: Flexible, Monday–Friday (9am–5pm), some weekends
 - Service Type: Ideal for recurring weekly visits (e.g., 2–3 times per week)
 - Service Area: Metro Atlanta (Brookhaven, Buckhead, Sandy Springs, Dunwoody)
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Transportation

- Insured personal vehicle suitable for client errands and shopping.
 - Clean driving record.
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References

Available upon request. Includes testimonials from clients and family members specifically regarding success with technology integration and reliable errand service.